

**FHSA Social Services Competency Based Training**  
**August 29, 2022 - Day 1**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module I – Inspiring Culturally Competent Well-Being and Learning**  
**8:00 a.m. – 9:00 a.m.**

- a. Welcome
- b. Introduction
- c. Training Overview

**9:00 a.m. – 10:15 a.m.**

- a. Pre-Test

**10:15 a.m. – 10:30 a.m. – BREAK**

**10:30 a.m. – 12:00 noon**

- a. Functional Area 1 – GIM + Intervention Model with Ethics and Cultural Competence
- b. Functional Area 2 – Facilitate Health, Nutrition, and Mental Health Goal

**12:00 noon – 1:00 p.m. – Lunch on Your Own**

**1:00 p.m. – 3:30 p.m.**

- a. Functional Area 3 – Facilitate Parent/Child Interactions, Literacy, Financial Literacy, and General Behavioral Health Goals
- b. Functional Area 4 – Outline the Social Work Code of Ethics and Personal-Professional Value Integration

**3:30 p.m. – 3:45 – BREAK**

**3:45 – p.m. – 5:00 p.m.**

- a. Case Studies and Assignments

**3 DLR's Consulting in Collaboration With**



**Florida Head Start Association**  
*Excellence. Advocacy. Leadership.*

# FHSA Social Services Competency Based Training

August 30, 2022 – Day 2

8:00 a.m. – 5:00 p.m.

## AGENDA

### Module I – Inspiring Culturally Competent Well-Being and Learning

8:00 a.m. – 9:00 a.m.

- a. Day 1 Overview

9:00 a.m. – 10:15 a.m.

- a. Functional Area 5 – Practice Intentional Self Care
- b. Functional Area 6 – Recruit Parents with Culturally and Linguistically Responsive Outreach

10:15 a.m. – 10:30 a.m. – BREAK

10:30 a.m. – 12:00 noon

- a. Functional Area 7 – Identify Family Strengths, Risk/Resilience and Protective Factors
- b. Functional Area 8 – Coordinate Parent Education

12 noon – 1:00 p.m. – LUNCH ON YOUR OWN

1:00 p.m. – 3:30 p.m.

- a. Functional Area 8 – Coordinate Parent Education
- b. Functional Area 9 – Identify Approaches for Addressing Child Behavior in Developmentally Appropriate Ways

3:30 p.m. – 3:45 p.m. – BREAK

3:45 p.m. – 5:00 p.m.

- a. Case Studies and Assignments

**3 DLR'S Consulting in Collaboration With**



Florida Head Start Association  
Excellence. Advocacy. Leadership.

**FHSA Social Services Competency Based Training**  
**August 31, 2022 - Day 3**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module II – Family Supports, Access, and Connectedness in Community**

**8:00 a.m. – 10:00 a.m.**

- a. Day 2 Overview
- b. Post Test – Module 1
- c. Break

**10:00 a.m. – 11:15 a.m.**

- a. Pretest – Module 2

**11:15 a.m. – 12:00 noon**

- a. Functional Area 10 – Access Well-Being, Refer Families, and Manage Crisis
- b. Functional Area 11 – Facilitate Resilience for Parent and Expectant Families

**12:00 noon – 1:00 p.m. – LUNCH ON YOUR OWN**

**1:00 p.m. – 3:00 p.m.**

- a. Functional Area 11 (continue) – Facilitate Resilience for Parent and Expectant Families
- b. Functional Area 12 – Identify Characteristics of Healthy Relationships and Support Networks

**3:00 p.m. – 3:15 p.m. – BREAK**

**3:15 p.m. – 5:00 p.m.**

- a. Case Studies and Assignments

**3 DLR'S Consulting in Collaboration With**



**Florida Head Start Association**  
*Excellence. Advocacy. Leadership.*

**FHSA Social Services Competency Based Training**  
**September 1, 2022 - Day 4**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module II – Family Supports, Access, and Connectedness in Community**

**8:00 a.m. – 9:00 a.m.**

- a. Day 3 Overview

**9:00 a.m. – 10:15 a.m.**

- a. Functional Area 13 – List Mechanisms for Family Stability Through Education and Career
- b. Functional Area 14 – Advocate for Families with Community Agencies

**10:15 a.m. – 10:30 a.m. – BREAK**

**10:30 a.m. – 12:00 noon**

- a. Functional Area 14 (continue) – Advocate for Families with Community Agencies
- b. Functional Area 15 – Community Partnerships and Transition Services

**12:00 noon – 1:00 p.m. – LUNCH ON YOUR OWN**

**1:00 p.m. – 3:00 p.m.**

- a. Functional Area 16 – Outline a Parent Personal Development Strategy
- b. Functional Area 17 – Parent Volunteering and Community Collaboration

**3:00 p.m. – 3:15 a.m. – BREAK**

**3:15 p.m. – 5:00 p.m.**

- a. Case Studies and Assignments

**3 DLR'S Consulting in Collaboration With**



**Florida Head Start Association**  
*Excellence. Advocacy. Leadership.*

**FHSA Social Services Competency Based Training**  
**September 2, 2022 - Day 5**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module II – Family Supports, Access, and Connectedness in Community**

**8:00 a.m. – 9:00 a.m.**

- a. Day 4 Overview

**9:00 a.m. – 10:00 a.m.**

- a. Exam Review

**10:00 a.m. – 10:15 a.m. - BREAK**

**10:15 a.m. – 12:00 noon**

- a. Post Test

**12:00 noon – 1:00 – LUNCH ON YOUR OWN**

**1:00 p.m. – 3:00 p.m.**

- a. Exam Results
- b. Questions and Answers
- c. Next Steps

**3 DLR'S Consulting in Collaboration With**



**Florida Head Start Association**  
*Excellence. Advocacy. Leadership.*

**FHSA Social Services Competency Based Training**  
**October 3, 2022 - Day 1**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module III – Comprehensive Services, Continuous Improvement and Professional Growth**

**8:00 a.m. – 9:00 a.m.**

- a. Welcome
- b. Training Overview

**9:00 a.m. – 10:15 a.m.**

- a. Pre-Test

**10:15 a.m. – 10:30 a.m. – BREAK**

**10:30 a.m. – 12 noon**

- a. Functional Area 18 – Outline Agency Expectations and Family Services Standards
- b. Functional Area 19 – Share Information Responsibly in Service Coordination

**12 noon – 1:00 p.m. – LUNCH ON YOUR OWN**

**1:00 p.m. – 3:00 p.m.**

- a. Functional Area 19 (continue) – Share Information Responsibly in Service Coordination
- b. Functional Area 20 – Advocacy

**3:00 p.m. – 3:15 p.m. – BREAK**

**3:15 p.m. – 5:00 p.m.**

- a. Case Studies and Assignments

**3 DLR'S Consulting in Collaboration With**



**Florida Head Start Association**  
*Excellence. Advocacy. Leadership.*

**FHSA Social Services Competency Based Training**  
**October 4, 2022 - Day 2**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module III – Comprehensive Services, Continuous Improvement and Professional Growth**

**8:00 a.m. – 9:00 a.m.**

- a. Day 1 Overview

**9:00 a.m. – 10:00 a.m.**

- a. Functional Area 21 – Document Using the SOAIEP Method

**10:00 a.m. – 10:15 a.m. - BREAK**

**10:15 a.m. – 12 noon**

- a. Functional Area 22 – Create Pre-Post Evaluations, Feedback, and Suggestions
- b. Functional Area 23 – Uses Data Results to Inform the Design

**12 noon – 1:00 p.m. – LUNCH ON YOUR OWN**

**1:00 p.m. – 3:00 p.m.**

- a. Functional Area 24 – Construct a Professional Plan Development Incorporation Education and Feedback
- b. Functional Area 25 – Apply Supervision to Professional Development Plans

**3:00 p.m. – 3:15 p.m. – BREAK**

**3:15 p.m. – 5:00 p.m.**

- a. Case Studies and Assignments

**3 DLR'S Consulting in Collaboration With**



**Florida Head Start Association**  
*Excellence. Advocacy. Leadership.*

**FHSA Social Services Competency Based Training**  
**October 5, 2022 - Day 3**  
**8:00 a.m. – 5:00 p.m.**

**AGENDA**

**Module III – Comprehensive Services, Continuous Improvement and Professional Growth**

**8:00 a.m. – 9:00 a.m.**

- a. Day 2 Overview

**9:00 a.m. – 10:00 a.m.**

- a. Exam Review

**10:00 a.m. – 10:15 a.m. – BREAK**

**10:15 A.M. – 12 noon**

- a. Post Test

**12 noon – 1:00 p.m. – LUNCH ON YOUR OWN**

**1:00 p.m. – 3:00 p.m.**

- a. Exam Results
- b. Questions and Answers
- c. Next Steps

**3 DLR'S Consulting in Collaboration With**

