



SOCIAL SERVICES COMPETENCY BASED TRAINING PROGRAM

A recognized Head Start Family Services Credentialing Program



SSCBT is a training and credentialing program designed for experienced social service professionals in Head Start, community action, and other family services programs to gain the knowledge and skills for effective practice.

Interested in SSCBT? Join the 2026 cohort!

Visit flheadstart.org to learn more and register for the upcoming training.

The Tennessee State University Social Services Competency Based Training Program aligns with the Head Start and Early Head Start relationship-based competencies for Staff and Supervisors who work with families and addresses the core skills necessary for working in a variety of family support and community services settings. This program is designed for individuals who provide direct support to families.

Registration closes on January 17, 2026, or until registration reaches capacity.

Sessions are 9:00 am - 4:00 pm each day. All breaks, meals, and lodging are on your own.

You must participate in all modules to receive the certification.

January 26 – 30, 2026

- Module I: Inspiring Culturally Competent Well-Being and Learning in Families
- Module II: Family Supports, Access, and Connectedness In Community

April 8 – 10, 2026

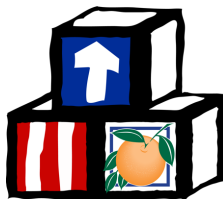
- Module III: Comprehensive Services, Continuous Improvement, and Professional Growth

Training Location:

Holden Heights Community Center
1201 20th Street
Orlando, FL 32805



Florida Head Start
State Collaboration Office



Florida Head Start Association
Excellence. Advocacy. Leadership.

How Does the SSCBT Program Work?



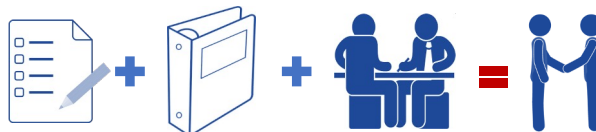
INTERNS ATTEND TRAINING MODULES 1-3

Training includes portfolio assignments designed to integrate the course learning with actual practice.



A FIELD MENTOR WORKS ONE ON ONE WITH INTERNS

Field Mentors are available for phone consultations and to assist with your professional development goals.



THE FINAL TEST SCORES, PORTFOLIO, FIELD LEARNING PLANS AND FINAL ORAL BOARD REVIEW ARE THE BASIS FOR CERTIFYING SUCCESSFUL PROGRAM COMPLETION

There are 90 total hours of classroom instruction. Most interns spend 10 hours per month outside of class on program activities.

THE SSCBT COMPETENCIES AND FUNCTIONAL AREAS

MODULE

1

Inspiring Culturally Competent Well-Being and Learning in Families

- Positive, Goal-Oriented Relationships
- Self-Aware And Culturally Responsive Relationships
- Parent-Child Relationships And Families As Lifelong Educators

MODULE

2

Family Supports, Access and Connectedness In Community

- Family Well-Being And Families As Learners
- Family Access To Community Resources
- Family Connections To Peers And Community

MODULE

3

Comprehensive Services, Continuous Improvement and Professional Growth

- Coordinated, Integrated And Comprehensive Services
- Foundations For Professional Growth

The SSCBT Credential is structured to align with the Head Start Relationship-Based Competencies for Staff Working with Families and meets the fulfillment of requirements under Section 1302.91(e)(7) of the Head Start Performance Standards, Staff Qualifications and Competency.

The training includes 64 competency-based lessons, 90 hours of classroom instruction, observations by a Field Mentor, and a competency-based evaluation.

THIS PROGRAM IS DESIGNED FOR:



- FAMILY SERVICE WORKERS
- CASE MANAGERS
- HOME VISITORS
- TEACHERS
- HEALTH SERVICES STAFF
- COMMUNITY WORKERS